

Warranty Statement

Maxima solar has passed ISO9001:2005 international quality management system with a strict production process standards, All products among the system are guaranteed, controlled and carried out

Warranty

Maxima solar will provide the following warranty for any product problems not caused by human errors or force majeure.

- A. Maxima solar provides warranty for the entire system and replaces with new components for free in case of quality problems
- B. Maxima solar provide **5 years warranty for A-Plus LiFePO4 Lithium battery, 3 years warranty** for A-class LiFePO4 lithium battery.
- C. Maxima solar provides technical guidance. Maxima solar will respond your question in 24 working- hours.

Return and Warranty Service Process

Please contact us when seeking warranty service and provide the following information with your request: (a)PI number, (b) serial number, (c) problem description, (d)photos
Maxima solar will check the situation. In the scope of warranty, we will ship a new one to customers'port, and if by air, the cost difference from shipment will be paid by customers

Disclaimers

- A. Maxima solar will not be responsible for any damages caused by natural disasters
Disclaimers including earthquake, flood, thunder, fire, etc. nor shall it be responsible for damage or loss from theft, accidents, or improper use
 - B. Utilization of only maxiam solar's authorized parts and components. Maxima solar should not bear any responsibility for any damages caused by components from other supplier
 - C. The solar light system shall be installed in accordance with maxima solar installation instructions.
Maxima solar shall not be liable for any damage caused by any violations of the instruction
 - D. The warranty time starts from the arrival date on the destination port
- Any variation(s) to the above warranty must be in writing and mutually acceptable by a maxiam solar and the customer.

